# Shazam Bolt\$



Shazam Bolt\$ is a fraud transaction alerting, balance monitoring and ATM locator application that can be downloaded from the Apple App Store, Google Play Store or by logging into

https://bolts.Shazam.net/ShazamWebPortal/index.php for FREE!







# Apple App Store (Iphone/Ipad)

Google Play Store (Android)

## Welcome to SHAZAM BOLT\$



If you received an invitation and sign up for SHAZAM BOLT\$, you can receive money from an eligible SHAZAM BOLT\$ user via your debit card.

If you have a SHAZAM-branded debit card and your financial institution uses the SHAZAM BOLT\$ service, you can:

- View balance information for a debit card's primary account
- Receive a variety of transaction alerts
- "Receive suspicious transaction alerts
- · Temporarily block future transactions on a card
- 'Send money to a SHAZAM BOLT\$ user's debit card
- · 'Receive money from an eligible SHAZAM BOLT\$ user's debit card

Download SHAZAM BOLT\$ at the Apple® App Store and Google Play".

\* An asterisk indicates features not available for all users.

https://bolts.Shazam.net/ShazamWebPortal/index.php

Password	
7	
Submit	About
Forgot Username	Forgot Password
New Mo	bile Card User



Select New Mobile Card User.

Step 1: Enter full card number with no spaces or dashes. <Next>

Step 2: Congratulations! <Next>

\*\*ATM Locator can be accessed without logging in



Step 3: Accept Terms and Conditions and Submit.

Step 4: Enter Expiration Month and Year and 10 digit phone number. < Next>

Shazam will then call the number provided immediately; enter the 4 digit PIN associated with the card and #. Shazam will confirm, once confirmed hang up and go back to app.

Step 5: Select a user name (case sensitive). Enter Name as it appears on account. Create and confirm password. <Next>

Note: Passwords must contain at least one capital letter, one lowercase letter, one number, one special character (!, @, #, \$, %, \$, or \*) and be 5 to 32 characters in length. Cardholders are required to change password every 90 days.

0000 Verizon 3G 11:12 AM √ 96%	••••• Verizon 3G 11:14 AN	v → 95% m
SHRZRM. BOLTS.		
SHAZAM BOLT\$ Setup 6 of 6 User Profile	SHAZAM BOLT\$ Set	up Successful
Phone		
Address	Congratulations! You have success Standard alerts will be sent to the	mail address(es) on file. To
City State	view your alert settings, select Car Balances pa	d Actions from the Cards & age.
Zip Code	Note: You should respond to link prior to your next SHAZ/	AM BOLT\$ application
Email Address Primary	session	ι.
Confirm		
Secondary (Optional)		
Next Cancel	Done	
?	?	⊗

Step 6: Fill in profile information. <Next>

\*\*Email address is used for the alerts you will receive. If you prefer to receive text message alerts enter **secondary** email address as 10 digit phone <u>number@vtext.com</u> (for Verizon), <u>number@txt.att.net</u> (for AT&T) <u>number@messaging.sprintpcs.com</u> (for Sprint). **Keep primary as your general email address**.

An email will be sent with a link to activate the application. Once activated you are finished! < Done>

• oooo Verizon 3G	11:23 AM	7 92% 🔳	●●○○○ Verizon	LTE 12:53 PM	7 🕴 89% 🔳	••ooo Verizon LTE	2:57 PM	7 69% 🔳
	<b>\$</b> .	CAREAD INS			<b>\$</b> .	<b>V</b>		
Car	ds & Balanc	es		Add Card 1 of 4 C Eligibility	Card		User Settings kristag	
Date 04/21/2016		Time	PI	ease enter your full card	number to			
Card number ending	Car	rd Actions		nine your card's eligibility		С	hange Password	
Ledger Balance	\$		Card Nur	nber			User Profile	
						м	anage Payments	
						Dele	ete BOLT\$ Accoun	t
Add Card		Iser Settings						
Explain Balance	s Tern	ns & Conditions		Next	Cancel	Done		
?		$\otimes$	?		$\otimes$	?		$\otimes$

#### **Cards and Balances:**

This is where you will find your card balances, add an additional card, update your User Settings to Change Password, Update Profile, Manage Payments, or Delete the Shazam Bolt\$ account, get an explanation of balances and view the Terms and Conditions.

#### Add Card:

Enter 16 digit card number.

### **User Settings:**

Change Password Update User Profile Manage Payments Delete Bolt\$ Account





Modify Expiration Date – update expiration date on new or replacement card

●●○○○ Verizon LTE	1:44 PM	🔊 ∦ 78% 🔳 🗖
	<b>\$</b> .	LANDING TRIST & SALVAS BANK Organial 198
	Remove Card	
ARE YO	OU SURE YOU W MOVE CARD :	ANT TO
		T 40
Irc	om SHAZAM BOI	_1\$?
20 <b>2</b>		
ОК		Cancel
2	-	0
1	=07	$\otimes$

Remove Card – to remove a nonactive card from account



#### Modify Alert Settings -

Customer can set up alerts to be notified when specific actions occur when their debit card has been used. You will be alerted 24/7 and know right away whether the purchases are valid so you can call immediately and put a stop to any fraudulent activity.

Transactions over \$\_\_\_\_\_= an alert is created and sent for any transaction over that dollar amount

Internet and phone transactions = an alert is created and sent any time an internet or phone order is placed

Transactions outside of U.S. = an alert is created and sent when a foreign transaction is made

SHAZAM BOLT\$ notification = set by default

Suspected fraud alerts = set by default

Enter email addresses for notifications – if a text is preferred enter 10 get phone number@ vtext.com(Verizon), txt.att.net(AT&T) messaging.sprintpcs.com(Sprint) as the secondary email address



Send Money (P2P) -

GTSB customers can send money to anyone, GTSB customers as well as non-GTSB customers whether they currently use Shazam Bolt\$ or not. If the recipient is not a current ShazamBolt\$ user an email invitation will be sent to the recipient to set up the Shazam Bolt\$ app. The recipient will have 5 days to enroll, as the sender you are notified via email whether the recipient has enrolled or not and whether the transaction was completed. GTSB customers may also receive money as long as the sender is a Shazam cardholder. The only information needed is the recipient's email address.

There is a \$1.50 fee to send a P2P transaction with a limit of \$500 per transaction. There is no charge to receive a P2P transaction.

Step One:

New Recipient – Enter the email address of the person you are sending money to. Re-enter the email address for accuracy. Enter a nickname for the recipient (optional).

Choose Existing Recipient – If you have set up recurring recipients you can select the drop down menu and select the individual you would like to send money to.

Next

••••• Verizon LTE	1:46 PM	🕇 🗍 78% 🔳
SHRZF BOL	ам. Т\$.	Cogasiad 198
	Send Money	
Enter Am	nount	i
Enter Men	no	
_		
Subm	it <b>C</b>	Cancel
?		$\otimes$

Step Two:

Enter dollar amount up to \$500

Enter memo (optional)

Submit

•••••• Verizon LTE	1:46 PM	7 🕴 78% 🔳 )		
		ETTER ALVERNA FERT & SALING BEAK Control 188		
Send Money Approval				
To process this request, please available for your use. After se verify		will receive a phone call to		
Callback num	ber:			
Amount to be s	ent:	\$5.00		
Service	fee:	\$1.50		
Total amo	unt:	\$6.50		
Send card ending	g in:			
Recipient nickname				
Submit		Cancel		
?		$\otimes$		

Step Three:

Confirm all information is correct

Submit



#### Transaction Control -

GTSB customers can temporarily block and unblock their own card 24/7 giving them peace of mind, knowing their accounts are protected.

Toggle the button back and forth to block or unblock card.

